

Customer experience: Nursing home



SITE:

Viola Nursing Home
Tampere



PROBLEM:

In a nursing home, hygiene is crucial for ensuring the safety of customers and employees alike. A large facility hosts all kinds of residents and managing the toilet behaviour of Alzheimer patients in particular can be challenging. The highly contagious norovirus survives especially well on surfaces, and it appears around the same time every year, affecting customers, staff and even temporary employees.

SOLUTION:

This year Viola Nursing Home made preparations for the norovirus season well in advance. To begin with, Hygicult contact slides were used to test the efficacy of the WiSDOM DS surface disinfection device. Night-shift staff were instructed to use the device regularly to disinfect everything nurses touch during their shift, which in addition to care equipment also includes mobile phones, keys, keyboards, mice and laptops. Stains were removed with a damp cloth using a mild detergent, if necessary.

WiSDOM AiR LiNE photon disinfection luminaires were installed in shared toilets, with fully automated control by presence detectors. Whenever the toilet is unoccupied, the blue light will switch on to disinfect all surfaces. All toilet surfaces were treated with the transparent catalytic coating that helps the blue light destroy viruses on the surfaces.



BENEFITS:

“Viola Nursing Home has three facilities, and the WiSDOM DS surface disinfection device is used in all of them on alternating weeks. The device in its protective box is easy to move with food transports. Whenever stomach symptoms or pharyngitis appear, the device is immediately taken to that facility. The disinfecting unit is in constant use because it is easy and fast to deploy. The automatic, disinfecting blue lights in the toilets work fine and require no attention from the staff. Thanks to LED Tailor products, this year we were able to prevent the spread of the annual stomach epidemic for the first time! In addition to general well-being, the investment has also brought us savings, since staff absences decreased significantly during the epidemic as compared to previous years.”

– Elina Konsala, HR Manager, Viola Nursing Home