



## Customer Experience: Hospital



### SITE:

**Turku University Hospital  
(TYKS), Salo Hospital**  
Salo



### PROBLEM:

In a hospital, a clean environment is crucial for patient safety. Nearly all patients at the Pharmacotherapy Outpatient Clinic in Salo suffer from immunodeficiencies and are vulnerable to infections.

### SOLUTION:

A WiSDOM DS surface disinfection box was acquired at the clinic. It allows sensitive and awkwardly shaped objects to be efficiently and thoroughly disinfected. The unit is employed daily for the disinfection of blood pressure monitors and cuffs, tourniquets, thermometers, heating pads, mobile phones, keys, pens and pen holders.



### BENEFITS:

“The unit is fast and convenient, and we use it several times a day. Disinfecting with light is effortless, and there’s no need to handle hazardous disinfectants. During the initial phase, we gave LED Tailor feedback based on the first few months of use, and many of the things that matter to us were implemented in the newer units. That’s great!”

-Jenni Suominen, Head Nurse, Pharmacotherapy Outpatient Clinic