

Customer Experience: Kavo Kerr



SITE:

Kavo Kerr Tuusula





PROBLEM:

In a facility in Tuusula, Kavo Kerr manufactures and services their safe and high quality dental imaging devices. Most of the devices are delivered into the repair center from dental clinics all over the world and a risk of contamination by secretions always exists. Kavo Kerr wanted to disinfect all the arriving devices before starting the maintenance work, but disinfecting sensitive electronics and covering every small notch is very challenging.



SOLUTION:

Kavo Kerr decided to improve the safety of maintenance personnel with a photon disinfection solution from LED Tailor. All sensors and scanners arriving to the repair center are now being disinfected with WiSDOM DS surface disinfection box. Even the insides and electronic components of scanners can now be efficiently disinfected by putting the scanner with opened casing into the surface disinfection box.

BENEFITS:

"WiSDOM DS is very easy to use and maintenance free. Our time management is efficient, since we can do other tasks during the disinfection cycle. Our customers always receive cleaned and disinfected devices from our repair center."

- Jonna Harjunen, Repair Center Team Leader







