

Customer Experience: Pharmacy



SITE:

Halikko Pharmacy
Halikko



PROBLEM:

A Pharmacy is daily visited by lots of people, some of them being sick and looking for help and medicines. Bacteria and viruses are able to survive and stay pathogenic on surfaces for several days, making surface disinfection a crucial part of preventing the spread of microbes. Customer service desks and shared toilets are the most critical areas in terms of hygiene.

SOLUTION:

All customer service desks and sanitary spaces were equipped with blue WiSDOM AiR LiNE photon disinfection luminaires and treated with the catalytic coating. Disinfection of these critical areas is conducted automatically as the blue lights are controlled with presence detectors. Even the contact surfaces of payment terminals are now disinfected automatically during every night, thanks to the new system.



BENEFITS:

"We want to comprehensively take care of our employees' and customers' comfort and wellbeing. Because the blue light is activated only during night time, our customers won't even notice the change. Yet air and surfaces are cleaner than before. Some of our customers suffer from immunodeficiencies. I believe they will gladly welcome this system and see it beneficial for them."

- Hannele Kerko, pharmacist